

Member Connection

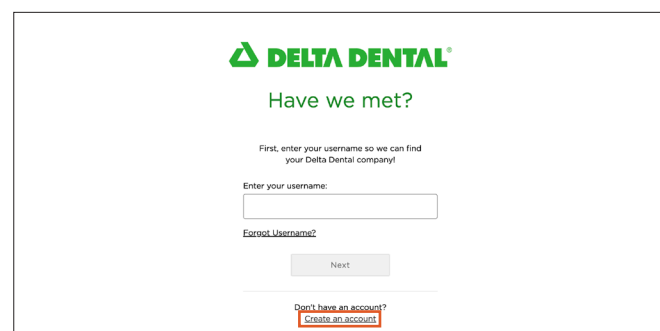
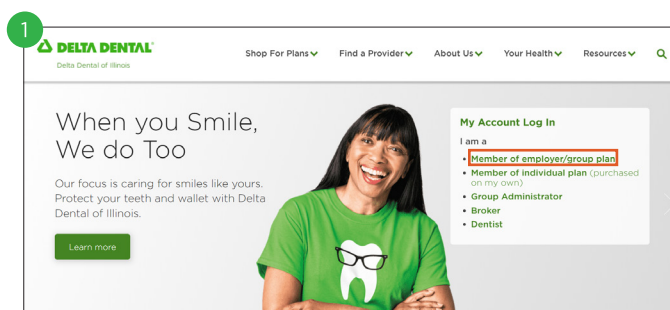
Get real-time benefit and claim information 24 hours a day, seven days a week through the Member Connection at deltadentalil.com or through our automated phone system at 800-323-1743.

With the Member Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Frequency and age limits
- Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)
- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels

How to Register:

- 1 Go to deltadentalil.com, select "Member of employer/group plan" in the "My Account Log In" box located on the right side of the homepage. On the next page, click "Create an account."



2 You will need to enter the primary member's first and last name, member ID or Social Security number and date of birth.

- **For name:**
 - The name must appear exactly how your employer entered it during enrollment; for example, “Bob” may be “Robert.”
 - If you have a suffix before or after your first name — for example, Jr., II or an initial — you may also need to list it; for example, Robert Jr., Robert III or J Robert.
 - There is a 10-character limit for first name and a 15-character limit for last name. For example, if your first name is Christopher, you are limited to Christophe for first name.
- **For member ID:** If your member ID is less than 9 digits, you must enter zeros in front of the number; for example, 001234567. You may also use Social Security number with no dashes.
- **For date of birth:** You must enter two-digit month, two-digit day and four-digit year with dividers; for example, 03/15/1984.

3 Create a username and password, enter your email, create a challenge question and then click on “Register User.”

4 Once registered, you can easily access your and your covered dependents' benefits and claims information, print an ID card, sign up to receive electronic EOBs and access EOB history. Please note, when printing a digital ID card from the member portal, the card may display a dependent's name based on the view selected. Be sure the ID card you present to your dentist lists the primary member (subscriber) to ensure accurate claims processing.

2

DELTA DENTAL Shop for insurance Member Dentist Employer Broker

Find your Delta Dental Sign in/Register

Member registration - step 2 of 3

Please enter your information in the registration form below. Required fields are indicated with an asterisk (*). [Contact us](#) if you are having difficulty registering.

(Note: Registration of a spouse or adult dependent is not currently supported for all states. Please check with the local Delta Dental company that handles your dental policy before registering.)

First name*	Last name*
Member ID*	Date of birth [mm/dd/yyyy]*
ZIP code*	

4

DELTA DENTAL Dashboard Claims Find a Dentist Forms & Resources Enhanced Benefit Program Edit Account

As a member, you have access to exclusive discounts through our [Smile Perks program](#). With Smile Perks, you get discounts on day-to-day essentials with LifeMart, Oral-B and Philips products, such as Sonicare toothbrushes, AVENT mother and baby products, Norelco grooming products, and much more.

My Plan	My Recent Dentists
Name: JANE DOE	JOHN DOE
Group Name: Company ABC	
Group Number: 0000000000-0000000000-0000000000	Address: 123 Any Street Anytown, IL 12345 Get Directions
ID: XXX-XX-4575	Directions:
Plan / Type: PPO/Premier	Contact:
Effective Date: 02/01/2025	
Product Name: Delta Dental PPO Plus Premier	

Q Search for Dentists

Recent Claims [View all claims](#)

In the last 30 days you have 0 claims with a member responsibility of \$0.00 .

My Benefits SELECT INDIVIDUAL TO VIEW DET...