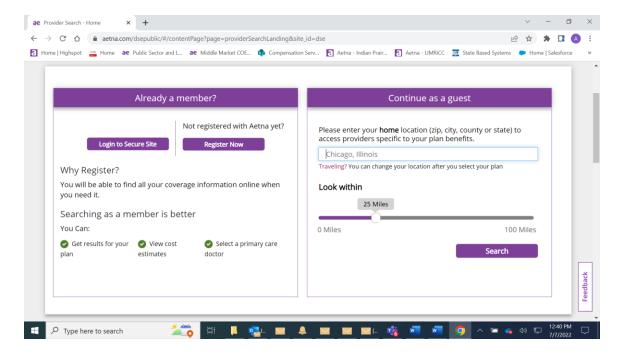
## Welcome to Aetna!

Please be advised that our most up to date source for locating providers is at <a href="www.docfind.com">www.docfind.com</a>. After your effective date, you can log onto Aetna Health (our secure members' area website) and/or Aetna Health (our mobile app) in order to search for "Choice Point of Service II (Open Access)" or "Aetna Select" providers, whether by provider name, zip code, city, or county.

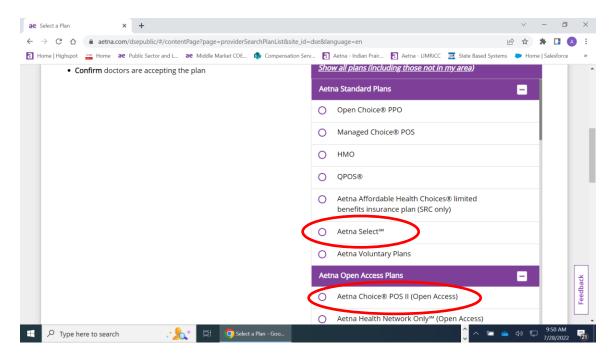
The Choice Point of Service II (Open Access) is replacing the PPO plan, and the Aetna Select is replacing the HMO plan.

In the meantime, you can still search for providers via <u>www.docfind.com</u>. The screen shots below will give you step by step directions to search for providers.

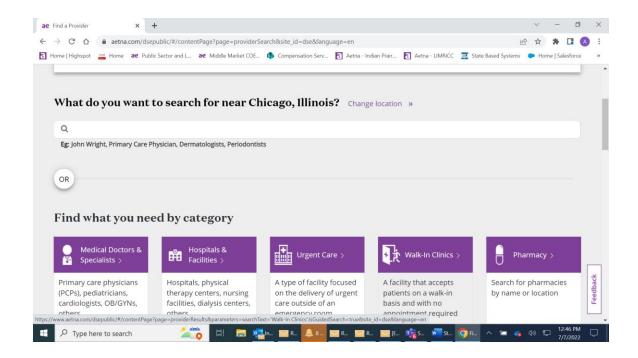
First, go to <u>www.docfind.com</u> and under "Continue as Guest", indicate the geography you want to search in. For this example, let's use "Chicago, IL" as our area, and press "search".



Next, you will be asked to select a plan. Under "Aetna Standard Plans", choose either **Aetna Select**, or under "Aetna Open Access Plans", choose **Aetna Choice POS II** (**Open Access**) and press continue. In this example, we will search for Aetna Select providers:



From here, you can search for all types of providers and facilities, whether by specific name or category.



<u>Please note:</u> Depending on the criteria you select during your search, DocFind may limit search results for proprietary reasons at 500 total results, even though more results are available.

To obtain a more refined listing it is recommended that you further narrow your request using additional search criteria (such as specialty, name, hospital affiliation, languages spoken, and/or other criteria).

**NOTE FOR AETNA SELECT MEMBERS**: While Choice Point of Service II members do not have to select a Primary Care Physician, Aetna Select members do. When searching for Aetna Select providers, go into the "Office Information" provider detail to verify the numerical Aetna Select PCP ID number (circled below in red):

